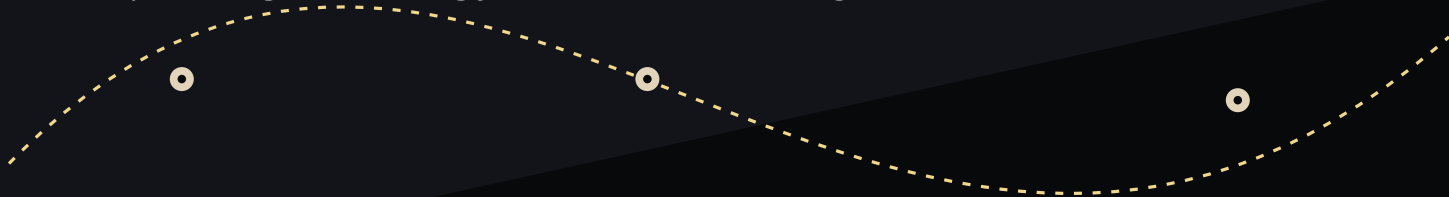


# Live Trip Tracking

A simple visual guide to sharing your ride in real time — for guests and drivers.



FOR GUESTS

FOR DRIVERS

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## OVERVIEW

# How it works

When your trip is confirmed, our team creates a live trip and generates two private links: one for the driver to share their location, and one for the guest to watch the ride in real time on a map.

1

### Admin starts trip

We create the trip and send the driver a private link.

2

### Driver shares GPS

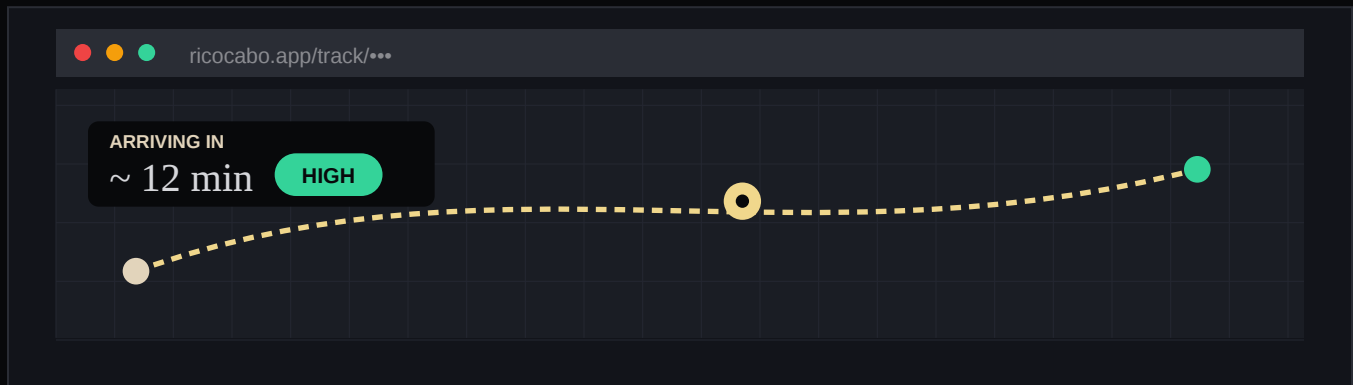
Driver opens the link and taps Start tracking.

3

### Guest tracks live

Guest opens their link — sees car, ETA, and status.

## WHAT YOU'LL SEE



# Tracking your ride

You'll receive a private tracking link by SMS or email once your driver is on the way. No app, no login — just open the link.

## 1 Open your link

Tap the tracking link we sent you. It opens in any phone or desktop browser.

## 2 Watch the map

See your driver's car move in real time along the route to your pickup.

## 3 Check the ETA

The card shows minutes until arrival. A colored pill signals how confident that estimate is.

## 4 Contact if needed

Driver name and phone are on the page — tap to call or message directly.

### READING THE ETA CONFIDENCE

HIGH

MEDIUM

LOW

#### HIGH

Fresh GPS updates and a real driving route — trust the minutes.

#### MEDIUM

Data is a little stale or speed is uncertain — treat ETA as approximate.

#### LOW

GPS hasn't updated recently — the number may drift until the next ping.

# Sharing your location

Admin will send you a private drive link before each trip. Open it on the phone you'll carry — no install required.

1

## Open your drive link

Tap the link from the dispatch message. Keep the tab open for the whole trip.

2

## Allow location access

When the browser asks, choose Allow. Location only shares while the tab is open.

3

## Tap Start tracking

The button turns the sharing on. The guest's map begins updating within seconds.

4

## Update the status

Use En route, Arriving, and Arrived so the guest knows exactly what's happening.

5

## Tap Stop tracking

When the trip is complete, tap Stop. Location sharing ends immediately.

### DRIVER TIPS

- Keep the tab open and screen on — background tabs stop sending pings.
- Plug into a charger; live GPS uses more battery than usual.
- If you lose signal, updates pause and resume automatically when back online.
- Use Stop tracking (not just closing the tab) so the trip finalizes cleanly.